



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

302, Block No. - 304, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG);

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AIACE/CENTRAL/2019/20

Dated -- 4 /2 /2019

To

The Chairman,
Coal India Limited,
Coal Bhawan,
Premise No-04 MAR,
Plot No-AF-III, Action Area-1A,
Newtown, Rajarhat,
Kolkata-700156

Sub:-- Malfunctioning of site hosting Executive Defined Contributory Pension Scheme, 2007

Dear Sir,

We like to highlight the issue of malfunctioning of site hosting Executive Defined Contributory Pension Scheme, 2007. Although the site says that it will be facing problems or may be down between 8 am to 10 am, in practice the site crashes and server is very often down which makes it difficult for our members to submit their data and other NPS forms.

We agree to this constraint of the system, and feel that it can be solved by introducing MIRROR sites which will ease the load of one site and distribute the load on other parallel MIRROR sites. This will ensure timely completion of data/form uploading and members will be relaxed by savings in time, which otherwise would have wasted.

We hope that, upon receipt of instructions from your end, the competent core team may work fast on this issue.

Regards,

P K SINGH RATHOR
Principal General Secretary

CC:-- DP/DF/DT/DM,CIL,Kolkata.